

NHBRC RFI01-2026, REQUEST FOR INFORMATION FOR A CUSTOMISABLE DIGITAL PLATFORM AND ERP SOLUTION.

QUESTIONNAIRE CLARIFICATIONS

DATE: 14 AUGUST 2026

CLOSING DATE; 18 AUGUST 2026 11:00 AM

SUBMISSION METHOD ONLINE SUBMISSION. E-tender Portal

Please see responses below.

User Base

1. Data residency - **South African borders Only**
2. Finance users - **approximately 30 users**
3. Human Resources (HR) - **approximately 600 users**
- Supply Chain Management (SCM)
 - Purchasing - **Approximately 05**
 - Sourcing - **Approximately 05**
 - Supplier & vendor management - **Approximately 02**
 - IProcurement - **Approximately 02**
 - Inventory management - **Approximately 02**
- Enterprise Asset Management (EAM) - **Approximately 50 users**
- Project Portfolio and Program Management (PPPM) - **Approximately 40 users**
- Total months for Support and Maintenance - **36 months, effected post implementation.**
4. Whether the Council will accept a response addressing only the Core Regulatory Processes, or whether respondents must address both the regulatory and the back-office enterprise resource planning scope.

Yes, a bidder may submit a proposal for the Core Regulatory solution, or the ERP solution, or both solutions.