



REQUEST FOR PROPOSALS: APPOINTMENT OF A PANEL OF REMEDIAL WORK CONTRACTORS FOR A PERIOD OF FIVE (05) YEARS

RFP NO.: NHBRC 10/2021

CLOSING DATE: 28 JULY 2021

TIME: 11:00AM

NON-COMPULSORY BRIEFING SESSION

DATE: 14 JULY 2021

TIME: 11:00AM

LINK FOR VIRTUAL NON-COMPULSORY BRIEFING SESSION:

https://teams.microsoft.com/l/meetup-join/19%3ameeting_ZTZIZljNzktMGRIMi00NzdILTk5NjAtYjJjZWQ5YWNiZGFj%40thread.v2/0?context=%7b%22Tid%22%3a%223fa2c7f2-3ceb-4b67-aec9-08d186f26abc%22%2c%22Oid%22%3a%2281ddc290-82b3-4ea7-a155-7ef319bf936f%22%7d

LINK CAN ALSO BE ACCESSED ON THE NHBRC website: www.nhbrc.org.za/current-tenders

NB: PLEASE INDICATE WHICH PROVINCE YOU ARE BIDDING FOR:

PROVINCE: _____

NAME OF BIDDER: _____

1 TERMS AND CONDITIONS

This Request for Proposal (RFP) has been compiled by the NHBRC and it is made available to the Bidders on the following basis.

Bidders submitting a Bid in response to this RFP are deemed to do so, on the basis that they acknowledge and accept the terms and conditions set out below:

- 1.1 The Bidder must be registered on the National Treasury's Central Supplier Database ("the CSD") and ensure that, if it is successful, it remains so registered and further ensure that the information on the CSD is up-to-date for the duration of the contract.
- 1.2 The Bidder must ensure that it is tax compliant at the time of submitting its bid in response to this RFP, and if it is successful, it remains tax compliant for the duration of the contract. In this regard, the Bidder undertakes to provide the NHBRC with a Tax Clearance Certificate issued by the South African Revenue Services ("SARS") on an annual basis, confirming that it is tax compliant.
- 1.3 The NHBRC reserves the right to amend, modify or withdraw this RFP or amend, modify or terminate any of the procedures or requirements set out herein at any time (and from time to time), without prior notice and without liability to compensate or reimburse any person.
- 1.4 If the NHBRC amends this RFP, the amendment will be sent to each Bidder in writing or publicized as the case maybe. No oral amendments by any person will be considered or acknowledged.
- 1.5 The NHBRC reserves the right to carry out site inspections or call for supporting documentation in order to confirm any information provided by a Bidder in its RFP Bid.
- 1.6 This RFP is not intended to form the basis of a decision to enter into any transaction involving the NHBRC, and does not constitute an offer or recommendation to enter into such transaction, or an intention to enter into any legal relationship with any person.
- 1.7 A Bid submitted in response to this RFP will constitute a binding offer which will remain binding and irrevocable for a period of ninety (90) days from the date of submission to the NHBRC. The offer constituted by the Bid will be deemed not to have been accepted and no agreement will be deemed to be reached with any Bidder, unless and until a binding Agreement and other related transactions/documents are concluded between the NHBRC and the Preferred Bidder.
- 1.8 The distribution of this RFP outside the Republic of South Africa may be restricted or prohibited by the laws of other countries. Recipients of this RFP are advised to familiarize themselves with and comply with all such restrictions or prohibitions applicable in those jurisdictions, and neither the NHBRC, nor any of their respective directors, officers, employees, agents, representatives or advisors, accepts liability to any person for any damages arising out of or in connection with the breach of any restriction or provision outside the Republic of South Africa. Persons contemplating submitting a Bid are advised to obtain legal advice as to the possible consequences thereof in terms of the law of the jurisdictions in which they are located.
- 1.9 Recipients of this RFP document may only distribute it to other parties whom they wish to involve as part of their Bidder consortium in submitting a Bid.

- 1.10 Neither the NHBRC nor any of their respective directors, officers, employees, agents, representatives or advisors will assume any obligation for any costs or expenses incurred by any party in or associated with preparing or submitting a Bid in response to the RFP.
- 1.11 No entity may be involved, whether directly or indirectly, in more than one Bid in response to this RFP. Failure to comply with this requirement may, within the sole discretion of the NHBRC, result in disqualification of the relevant entity.
- 1.12 Any material change in the control and/or composition of any Bidder or any core member of a Bidder after submission of a Bid, shall require the prior written approval of the NHBRC, and any failure to seek such approval from the NHBRC shall result in the NHBRC being entitled, in its sole discretion, to disqualify the relevant Bidder from any further participation in the Bid process. The NHBRC shall be the sole arbiter as to what constitutes a “material change in the control and/or composition of any Bidder”, and as to what constitutes a “core member of a Bidder” for purposes of such approval. Any request for such approval shall be made to the NHBRC’s Supply Chain Management (“SCM”) in writing and shall provide sufficient reasons and information to allow the NHBRC to make a decision. The NHBRC reserves the right to accept or reject any such request for approval at its sole discretion.
- 1.13 Briefing Session: There will be non-compulsory briefing session. The sharing of information and clarifications of issues related to this Bid, as given by the NHBRC will form part of this Bid and responses.
- 1.14 Any requirement set out in this RFP that stipulates the form and/or content of any aspect of a Bid, is stipulated for the sole benefit of the NHBRC, and save as expressly stated to the contrary, may be waived by the NHBRC in its sole discretion at any stage in the RFP process.
- 1.15 The NHBRC and its advisors shall rely on a Bid as being accurate and complete in relation to the information and proposals provided therein by the Bidders.
- 1.16 All Bids submitted to NHBRC will become the property of the NHBRC and will as such not be returned to the Bidder. The NHBRC will make all reasonable efforts to maintain proposals in confidence. Proprietary information should be identified as such in each proposal.
- 1.17 The Bid submitted by the bidder shall be considered irregular if they show any omissions, alteration of form, additions, or conditions not called for, or irregularities of any kind. However, the NHBRC reserves the right to waive any irregularities and to make award in the best interest of the company.
- 1.18 The NHBRC reserves the right to accept or reject the Proposal.
- 1.19 RFP’s shall be rejected, among other reasons, where Bids are received after the closing date and time as specified in the RFP.
- 1.20 Potential service provider(s) shall be disqualified and their Bids not considered among other reasons, for any of the following specific reasons:
 - 1.20.1 If the SCM Mandatory Documents are not submitted and completed as per this RFP; and/or
 - 1.20.2 The Bid contains irregularities.
- 1.21 The NHBRC reserves the right to require that any bidder provide a formal presentation of its RFP at a date and time to be determined by the NHBRC. The NHBRC shall provide all instructions and clarification regarding the purpose and scope of the presentation. All expenses must be borne by the bidder.
- 1.22 All costs associated with the preparation and submission of the Bid is the responsibility of the Bidder. The costs shall not be chargeable to the NHBRC by successful or unsuccessful Bidder.

1.23 This document is released for the sole purpose of responding to this RFP and must be considered confidential. In addition, the use, reproduction or disclosure of the requirements, specifications or other material in this RFP is strictly prohibited.

1.24 All Bids must be formulated and submitted in accordance with the requirements of this RFP.

2 BACKGROUND

2.1 ABOUT THE NHBRC

2.1.1 The National Home Builders Registration Council (NHBRC) is a regulator established in terms of section 2 of the Housing Consumers Protection Measures Act 95 of 1998 (“the Act”). Section 3 of the Act provides that the objects of the NHBRC are to:

- (a) represent the interests of housing consumers by providing warranty protection against defects in new homes;
- (b) regulate the home building industry;
- (c) provide protection to housing consumers in respect of the failure of home builders to comply with their obligations in terms of this Act;
- (d) establish and to promote ethical and technical standards in the home building industry;
- (e) improve structural quality in the interests of housing consumers and the home building industry;
- (f) promote housing consumer rights and to provide housing consumer information;
- (g) communicate with and to assist home builders to register in terms of this Act;
- (h) assist home builders, through training and inspection, to achieve and to maintain satisfactory technical standards of home building;
- (i) regulate insurers contemplated in section 23 (9) (a); and
- (j) in particular, achieve the stated objects of this section in the subsidy housing sector.

2.2 NHBRC OFFICES

2.2.1 The NHBRC is a medium sized organization with a staff compliment of approximately 700 employees. The NHBRC’s Head Office is located in Sunninghill, Gauteng, with nine (09) Provincial Offices of varying size and 12 Satellite Offices which are located in the following areas:

	NHBRC OFFICE LOCATIONS	#	NHBRC OFFICE LOCATIONS
1	Head Office, (Sunninghill)	13	Eastern Cape (East London) - Satellite
2	Gauteng (Sunninghill) – Provincial	14	Western Cape (George) - Satellite
3	Kwa-Zulu Natal(Durban) – Provincial	15	North West (Klerksdorp) - Satellite
4	Western Cape (Cape Town) – Provincial	16	Limpopo (Tzaneen) - Satellite
5	Eastern Cape (Port Elizabeth) – Provincial	17	Limpopo (Bela Bela) - Satellite
6	North West (Rustenburg) – Provincial	18	Mpumalanga (Witbank) - Satellite
7	Limpopo (Polokwane) – Provincial	19	Free State (Bethlehem) – Satellite
8	Mpumalanga (Nelspruit) – Provincial	20	North West (Mafikeng) – Satellite
9	Free State (Bloemfontein) – Provincial	21	Limpopo (Thulamela) – Satellite
10	Northern Cape (Kimberly) - Provincial	22	Gauteng (Pretoria) – Satellite
11	Kwa-Zulu Natal (Newcastle) - Satellite	23	Eric Molobi Innovation Hub (Soshanguve)
12	Kwa-Zulu Natal (Richards Bay) - Satellite		

3 INTRODUCTION

The National Home Builders Registration Council is mandated by the Housing Consumers Protection Measures Act, 1998 (Act No. 95 of 1998) to regulate the homebuilding industry and protect housing consumers. The NHBRC ensures that it delivers on its mandate by delivering on its products and services, and the key performance indicators that are contained in the organizational scorecard.

VISION

To be the Champion of the Housing Consumers.

MISSION

To Protect the Housing Consumers and to Regulate the Homebuilding Environment.

MOTTO

Assuring Quality Homes.

STRATEGY OF NHBRC

The strategy of the NHBRC is based on the following pillars:

- To ensure that housing consumers and home builders are educated on their rights and obligations.
- To entrench a culture of compliance through fair and efficient enforcement mechanisms
- To research and introduce innovative products, methods and technologies within the homebuilding industry.
- To maintain a sustainable warranty fund.

4 PURPOSE

4.1 The National Home Builders Registration Council seeks to appoint a national panel of service providers who will be used on a rotational basis to provincially repair enrolled properties exhibiting structural distress, and where it has to be rectified by the NHBRC.

4.2 The purpose of this panel is to:

4.2.1 Identify remedial work contractors that have established themselves in the built environment, with expertise and experience in alterations, rectifications, renovations, demolition and rebuilding of permanent structures for domestic dwelling for a minimum of R 4000 to a maximum of R 500 000 Inclusive of 15% VAT.

4.2.2 Identify remedial work contractors that have the required skill set and tools to undertake the work.

4.2.3 To ensure compliance with the NHBRC supply chain management policies and procedures as approved by the NHBRC Council.

4.3 Problem Statement:

4.3.1 The NHBRC has found that its existing remedial work contractor database was not serving it holistically when it comes to specialised works and then decided to be specific regarding the requirements.

5 SCOPE OF WORK

5.1 The scope of services will be to provide comprehensive remedial and building construction to the NHBRC in the rectification of structural elements that show structural distress, that have been identified and where NHBRC will be required to effect structural repairs and consequential damages.

5.2 In all cases of structural rectification or roof repairs, the NHBRC will provide a comprehensive remedial works specification through a competent person.

5.3 FEE STRUCTURE

5.3.1 Qualifying service providers will be appointed per province on a rotational basis (as the need arises) over a period of five (05) years.

5.3.2 The service provider will be paid standard rates as per the attached priced bills of quantity applicable on all structural elements/systems where work is to be undertaken.

5.3.3 A copy of the bill of quantities (BOQ) is attached herein marked annexure A.

5.3.4 Because each project/work differ, there might be items from time to time that are not in the attached BOQ. These items will be priced by the NHBRC QS and will be agreed with contractor before project commence.

6 DURATION

6.1 The panel of Service Providers will be valid for a period of five (05) years from date of appointment. The duration will be indicated on the acceptance or appointment letter.

7 LOCATION

7.1 The Service Providers shall indicate the provinces they prefer to provide services at, with details of the provincial footprint and address details of the province.

7.2 Bidders are requested to submit the following as proof of business address:

7.2.1 Utility Municipality bill e.g. municipal water and lights accounts or property managing agent statement.

7.2.2 CSD report

7.3 Locality: The service providers must indicate their place of business within a province including other regional offices within the Republic of South Africa as follows:

Item No.	Province	Place of Business (Physical Address)	Contact Person	Office Number /Mobile Number	Email Address
1	Eastern Cape				

2	Free State				
3	Gauteng				
4	Kwa-Zulu Natal				
5	Limpopo				
6	Mpumalanga				
7	Northern Cape				
8	North West				
9	Western Cape				

8 ALLOCATION OF RESOURCES

8.1 The Service Providers must tabulate types of expertise that are specific to alterations, rectifications, renovations, demolition and rebuild of permanent structures of domestic dwellings, above R 150 000.00 Including VAT (R 130 435 excluding VAT) within the employment, technical expertise to be supported by CV's and qualifications.

8.2 The minimum of the three projects combined (**ALL**) together must add up to R 150 000 Inclusive of VAT (R 130 435 excluding VAT).

9 TRACK RECORD

9.1 The Service Providers are required to provide a list of minimum three (03) relevant projects within the built environment (what will be considered as build environment) that they have successfully completed in the past five (05) years.

9.2 Where the services are subcontracted, a legal agreement signed by both parties should be provided as proof.

9.3 Similarly, when the parties are Joint Ventures and/ or Consortium, an original letter signed by both parties should be provided as proof.

10 TECHNICAL DATA TO BE SUBMITTED BY BIDDER

10.1 General Information

10.1.1 The NHBRC requires the Services of interested and competent organisations or companies that are experienced in alterations, rectifications, renovations, demolition and rebuild of permanent structures of domestic dwellings and the Service Provider is expected to provide proof of expertise.

10.2 Requisites of the Service Provider:

10.2.1 A detailed proposal:

- Understanding of scope of works.
- Team composition competencies (please attach CVs and indicate roles of individuals i.e. Site Manager, Project Manager, Foreman).
- Summary of projects executed and completed (by individual or firm).

10.3 The following is what is required to be submitted by the bidder.

10.2.2 The minimum of three (03) projects the bidder has completed in the last five (05 years), similar to the type of work envisaged for this bidder. The bidder must submit a summary of the projects in the format presented below:

Name of Project	Project Description, Attach Appointment letter, Contract for that specific project, completion certificate or Happy letter	Project Period (Start date – End date)	Contract Value (incl. VAT)	Client Name	Client Contact Tel

Name of project:

Name of Client:

Client Contact Details

 Contact person:

 Role in Project:

 Contact Tel No:

 Contact Cell:

Project Start Date:

Project Completion Date:

Contract Amount (incl. VAT):

Summary of Project (maximum 200 words).

Note: Please attach a reference letter from the client indicating successful completion of the project as per the client's brief.

10.2.3 Expertise and experience of key personnel

10.2.4 Suitably qualified and experienced technical personnel must be assigned to this project. Please complete a summary detail of the main Project Team in the format shown below:

NO	PROJECTS TEAM SUMMARY DETAILS				
	Full Name	Role in Project	Current Academic Qualifications	Key Area of Specialization	Years of Experience in the industry
1.					
2.					
3.					
4.					
5.					

*Please attach certified copies of academic qualifications; certification must not be older than three (03) months.

Note, in addition please provide the following:

- CV for each of the project team members highlighting specific and relevant qualifications and experience.
- Key personnel may only be replaced by the personnel with similar expertise over the life of the contract and written permission must be obtained from the NHBRC.

11 TECHNICAL EVALUATION PROCESS

11.1 In accordance with the NHBRC Supply Chain Management Policy, the tender evaluation process shall be carried out in two (02) stages namely:

- Stage 1 : Compliance check of Returnable Documents
- Stage 2 : Functionality in terms of the set technical evaluation criteria

11.2 Stage 1: Compliance check of Returnable Documents

All mandatory documents as per the SCM Mandatory Checklist in this RFP should be completed in full, signed and submitted with the Bidder's response to this RFP. Failure to comply with this requirement or submission of false, fraudulent or misleading information or documents will result in the disqualification of the Bidder or termination of the successful bidder's contract. In this regard, the NHBRC reserves its rights to take appropriate legal action.

DOCUMENTS TO BE SUBMITTED			
No.		Please note; the items marked with an (X) are mandatory requirements and failure to meet the requirements will result in your bid being disqualified.	Yes/No
1.		Valid B-BBEE Status Level or Copy/Sworn affidavit signed by the Commissioner of Oaths on the DTI template.	
2.	X	SBD1 Invitation to bid, Make sure it is completed and signed	
3.	X	SBD 4 Declaration of interest, Must be fully completed and signed.	
4.	X	SBD 6.1 Preference claim form should be completed and signed, regardless if points are claimed or not.	
5.	X	SBD 8 Declaration of Bidder's past supply chain management practices, Must be fully completed and signed.	
6.	X	SBD 9 Certificate of independent bid determination, Must be fully completed and signed.	
7.	X	Valid NHBRC certificate	
8.	X	Proof of CIDB Registration - Grade 2GB	
9.	X	Workmen's Compensation Insurance	
10.		CSD Report/ MAAA Number	

The bidder should indicate compliance with the returnable documents by ticking under “Attached” or “Not Attached”.

RETURNABLE DOCUMENTS

1.1.1 Key Personnel	Attached	Not attached
The service provider must provide proof of Key Personnel attach appropriate experience (registration with a professional body will be an advantage) as required and must attach under Form 1 :		
1.1.2 Related Experience	Attached	Not attached
Each bidder is required to provide CVs of all the personnel linked to the project and attach them under Form 2 .		
1.1.3 References	Comply	Not Comply
Each bidder is required to provide minimum of three (03) referrals letters (original certified copies) from previous clients and attach them under Form 3 .		

11.3 Stage 2 : Functionality in terms of the set criteria

Bids must fully comply with all the Mandatory Requirements for the **Stage 1: Compliance check of Mandatory Requirements** in order to qualify for **Stage 2: Functional Evaluation** and those bids which failed to comply with all the requirements of Stage 1 will be invalidated or disqualified from the process.

The Bidders information will be scored according to the following points systems:

The following values will be applicable when evaluating the bid:

Member score for criteria

$$\frac{\text{Member score for criteria}}{\text{Highest points for criteria}} \times \text{Weight per criteria} = \text{Total Score per criteria}$$

Highest points for criteria

5=Excellent 4=Very good 3= Good 2= Average 1= Poor 0= Non-compliance

Evaluation Criteria	Points Allocation	Weight %
1. Technical Expertise (CV's & Qualification Certificates to be provided)		
1.1 Supervisor/Site Manager (Minimum National Certificate in built environment or civil engineering with 5 or more years' experience in construction) = 5 Points	15	25
1.2 Supervisor/Site Manager (without Qualification with 4 years' experience in construction) = 4 Points		
1.3 Supervisor/Site Manager (without Qualification with 3 years' experience in construction) = 3 Points		
1.4 Supervisor/Site Manager (without Qualification with 2 years' experience in construction) = 2 Points		
1.5 Supervisor/Site Manager (without Qualification with 1 year experience in construction) = 1 Point		
1.6 Supervisor/Site Manager (without Qualification with no experience in construction) = 0 Points		

1.7 Foreman (CV, with five years' experience and more in construction) = 5 Points	10	
1.8 Foreman (CV, with four years' experience in construction) = 4 Points		
1.9 Foreman (CV, with three years' experience in construction) = 3 Points		
1.10 Foreman (CV, with two years' experience in construction) = 2 Points		
1.11 Foreman (CV, with one year experience in construction) = 1 Point		
1.12 Foreman (No CV, No experience in construction) = 0 Points		
2. References of similar projects not less than R50, 000.00 (building construction). Letters of commendation to include detailed description of work, value, type of project and duration		35
2.1 Five or more reference letters Submitted = 5 Points		
2.2 Four reference letter Submitted = 4 Points		
2.3 Three reference letters Submitted = 3 Points		
2.4 Two reference letters Submitted = 2 Points		
2.5 One reference letter Submitted = 1 Point		
2.6 No reference letters submitted = 0 Points		
3. Experience (employees or company)		
3.1 Nine years' and more experience providing remedial works and construction of buildings= 5 Points		40
3.2 Between 7 to 8 years' experience providing remedial works and construction of buildings = 4 Points		
3.3 Between 5 to 6 years' experience providing remedial works and construction of buildings = 3 Points		
3.4 Between 3 to 4 years' experience providing remedial works and construction of buildings = 2 Points		
3.5 Between 1 to 2 years' experience providing remedial works and construction of buildings = 1 Point		
3.6 Zero years' experience providing remedial works and construction of buildings = 0 Points		
Total		100
Minimum Threshold		60

NB: Technical Assessments' minimal acceptable requirements on Functionality is 60 Points or greater

TOTAL SCORE = 100

Bidder is considered to have passed Stage 2 (Functional Requirements) if the points achieved are equal to, or greater than 60 points and will thereafter be enlisted on a panel on rotational basis.

12 RFP SUBMISSION INSTRUCTIONS

12.1 All RFP documents must be sealed in a clearly marked envelope and deposited into the tender box at the **NHBRC HEAD OFFICE: 27 LEEUWKOP ROAD, SUNNINGHILL, JOHANNESBURG**

13 AVAILABILITY OF THE RFP DOCUMENT

13.1 Bid documents can be downloaded on the NHBRC Website (www.nhbrc.org.za/current-tenders) from the **07 July 2021**.

13.2 There will be a **non-compulsory briefing session** that will be held on the **14 July 2021 at 11:00am**

13.3 Link for virtual non-compulsory briefing session:

https://teams.microsoft.com/join/19%3ameeting_ZTZIZljNzktMGRIMi00NzdILTk5NjAtYjljZWQ5YWNiZGFj%40thread.v2/0?context=%7b%22Tid%22%3a%223fa2c7f2-3ceb-4b67-aec9-08d186f26abc%22%2c%22Oid%22%3a%2281ddc290-82b3-4ea7-a155-7ef319bf936f%22%7d

13.4 Link can also be accessed on the NHBRC website: www.nhbrc.org.za/current-tenders

14 RFP CLOSING DATE

14.1 Bid documents should be marked for Attention: Supply Chain Manager, and deposited into the Bid boxes at the NHBRC National Office, 27 Leeuwkop Road, Sunninghill on or before the **28 July 2021 at 11h00**. No emailed or faxed bids will be accepted. The bid document should be supplied in a sealed envelope clearly **marked (one (1) Original hard copy and one (1) Memory Stick / USB with scanned original documents)** with the bid number and the full of the service provider(s).

14.2 No late submissions will be accepted.

15 VALIDITY PERIOD OF BIDS

15.1 All bids submitted by the bidders must be valid for a period of 90 days from the closing date specified above.

16 ENQUIRIES SHOULD BE DRECTED TO BOTH:

16.1 The administrative enquiries may be directed to:

Department: Supply Chain Management

Contact Person: Ms.Paballo Relela, Mr.Bernard Kekana

E-mail address: Tenders@nhbrc.org.za

17 SUBMISSIONS OF PROPOSALS

- 17.1 Submission of bid **MUST** include one (1) Original hard copy and one (1) memory stick / USB with scanned original documents of the proposal marked (Original hard copy and memory stick / USB) envelope and deposited into the tender box. NB: The Original hard copy submission on the envelope **MUST** be the same as the electronic copy. Failure to comply will result in the bid being regarded as unacceptable.
- 17.2 All costs and expenses incurred by the Bidder relating to the participation in, and preparation of this proposal process shall be borne by the Bidder exclusively. All documentation and manuals submitted in respect of this RFP shall be retained by NHBRC, whether or not the proposal is accepted.